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FOR IMMEDIATE RELEASE

Press Release

Milliman MedInsight Ranked Best in KLAS for Payer Quality Analytics for Second Year in a Row

Seattle – January 31, 2020 – MedInsight, Milliman, Inc.’s highly regarded platform for data warehousing and healthcare analytics, ranked number one in the [2020 Best in KLAS: Software and Services report for Payer Quality and Risk Analytics](#). MedInsight receives this honor for the second year in a row. KLAS, a research firm focused on the healthcare IT market since 1996, publishes this report every year, recognizing outstanding efforts to help healthcare organizations in their quest to deliver quality patient care.

Based on thousands of interviews with healthcare organizations conducted by KLAS, this report ranks healthcare IT software and service vendors across numerous market segments. This year’s Best in KLAS report included grades across six targeted customer experience pillars: culture, relationship, operations, product, value, and loyalty.

“Providers and payers demand better performance, usability, and interoperability from their vendor partners every year. Best in KLAS winners set the standard of excellence in their market segment.. It serves as a signal to providers that they should expect only the best from the winning vendors,” said KLAS President, Adam Gale.

During the preparation of the annual Best in KLAS report, KLAS reviews more than 30,000 interviews conducted with health systems and payers that year. The Best in KLAS designation is awarded only in those software and services market segments that have the broadest operational and clinical impact on healthcare organizations.

“We are honored to have won the Best in KLAS for Payer Quality Analytics for a second year in a row. Client expectations in healthcare analytics are increasing as businesses use analytics to help transform their insurance and care processes. KLAS surveys and assessments help us identify what is working and what needs improvement to effectively meet the expanding needs of our clients,” said Rich Moyer, Chief Product Officer for MedInsight.

For more information about Milliman MedInsight’s products go to www.medinsight.milliman.com.

About Milliman MedInsight

Milliman MedInsight is one of the healthcare industry’s most highly regarded platforms for data warehousing and healthcare analytics. MedInsight Solutions have been adopted by over 300 health plans, employers, at-risk providers/ACOs, state governments, community health coalitions, and third party administrators. Additionally, MedInsight has standalone Products that provide preconfigured or custom reporting and data configurations that can address specific business needs.

About Milliman

Milliman is among the world's largest providers of actuarial and related products and services. The firm has



consulting practices in healthcare, property & casualty insurance, life insurance and financial services, and employee benefits. Founded in 1947, Milliman is an independent firm with offices in major cities around the globe. For further information, visit milliman.com.

About KLAS

KLAS is a data-driven company on a mission to improve the world's healthcare by enabling provider and payer voices to be heard and counted. Working with thousands of healthcare professionals, KLAS collects insights on software, services and medical equipment to deliver reports, trending data and statistical overviews. KLAS data is accurate, honest and impartial. The research directly reflects the voice of healthcare professionals and acts as a catalyst for improving vendor performance. To learn more about KLAS and the insights we provide, visit KLASresearch.com