

ALICIA DETWILER

QPA, QKA, CEBS

Senior DB Client Relations Manager

alicia.detwiler@milliman.com

+1 206 504 5961



Current Responsibility

Alicia Detwiler is a senior DB client relationship manager for the Milliman EB Administration and Consulting Practice. She joined the firm in 2000.

Professional Work Experience

Alicia has provided service in various aspects of the DB outsourcing group. She has been responsible for transitioning new clients to the outsourcing group as well as maintaining current clients. She started in the retirement industry in 2000. Alicia is also actively involved in other facets of technical and client support, including:

- Developing automated reports for participant communication
- Interfacing with Access and SQL databases to provide pension information
- Handling a variety of tasks pertaining to the daily administration of clients
- Creating calculation spreadsheets to handle special case scenarios
- Facilitating union committee meetings

Professional Designations

- Certified Employee Benefit Specialist, (CEBS)
- Qualified Pension Administrator (QPA), American Society of Pension Professionals and Actuaries
- Qualified 401(k) Administrator (QKA), American Society of Pension Professionals and Actuaries

Education

BA, Finance, University of Illinois, Champaign, IL